H.C.R. News 2019 No.1





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International Home Care & Rehabilitation Exhibition

B Happy New Year - H.C.R. 2019

For independence and support of the elderly and individuals with disabilities, the development and supply of welfare equipment has been increasing

Japan has become a super aging society and the generation born during Japan's post-war baby boom, called the 'Dankai' generation, will all be at least 75 years old in 2025. As such, long-term care needs are increasing.

It is also expected that the need for support to independent elderly people and individuals with disabilities is also growing. A challenge to this is that by



2025 it is estimated that a shortage of personnel in the long-term care field will number more than 377,000 workers.

To resolve this problem, Japan government has set a policy on the promotion of research, development and supply of social welfare equipment.

It is necessary to develop welfare equipment to meet the various needs of the elderly and the disabled for use at the site of nursing care, and share these needs among private enterprises, research institutes and welfare workplaces. As an action on this, monitoring surveys and evaluation of prototype products are under way.

The Japanese government has conducted projects aiming to develop welfare equipment for-in-home care; i.e. development project for self-support equipment to enhance the independence of individuals with disabilities (MHLW), project to promote the development and introduction of Robotic Devices for Nursing Care (METI), and to standardize the achievement of onsite welfare services.

It is a necessity to develop and supply welfare equipment with excellent safety and functionality, in order to provide high quality service to support the independence of the elderly and individuals with disabilities.

H.C.R. keeps on striving to attract more visitors

In preparation for hosting the Tokyo Olympic Games and the Tokyo Paralympic Games in 2020, town planning to take advantage of universal design and communication support equipment with high convenience by using ICT is receiving increased attention.

The 46th International Welfare Home Care & Rehabilitation Equipment Exhibition will be held to showcase the latest welfare equipment both within and outside of Japan, provide the latest information about the knowledge on how to choose and use welfare equipment, inform attendees about the trends in social security systems and welfare systems, and offer skills improvement to welfare service facilities staff. We also strive to provide information on the development and supply of assistive devices supporting the elderly and individuals with disabilities, and we will happily welcome even more visitors. The exhibition hall will be changed this year from the East Exhibition Halls to the West / South Exhibition Halls. We will make every effort to ensure the safety and security of

We would appreciate it if you could support and attend cooperate H.C.R. 2019.

all visitors.



Report on the 45th International Home Care & Rehabilitation Exhibition 2018

*honorific titles are omitted.

Opening Ceremony

The 45th International Home Care & Rehabilitation Exhibition 2018 was opened with the opening declaration by Juro Saito, the Chairperson of the Japan National

Council of Social Welfare in front of an audience of visitors, sponsors, co-sponsoring organizations and exhibitors. The exhibition officially started right after the opening of the decorative ball by Juro Saito, Tom Borcherding, H.C.R. Coordinator, Bendt Apollo Rasmussen, H.C.R. Coordinator and Yasuyuki Takai, President of Health and Welfare Information Association.

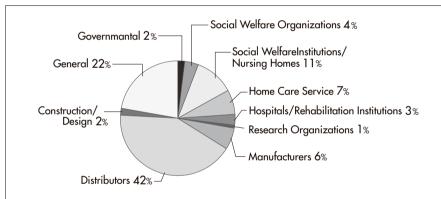


| Date & Time | October 20, 9:50 |
|-------------|-----------------------|
| Venue | Galleria, East Hall 2 |

Visitors and Business Type

The 45th International Home Care & Rehabilitation Exhibition 2018 drew 119,452 visitors for 3 days. According to the visitor categories, the largest visitor group was Distributors - 42% and General (public) follows - 22% and followed by 11% of Social Welfare Institutions/Nursing Homes, 7% of Home Care Service and 6% of Manufacturers.

Visitor's business type



Exhibitors 3

H.C.R. 2018 welcomed 462 exhibitors from Japan (of which 65 participated for the first time) and 84 overseas exhibitors from 13 countries and 1 region (of which 22 participated for the first time). More than 20,000 home care and rehabilitation equipment were displayed in a total area of 66,000 sqm.

| Country/ region | Number of Exhibitors | Country/ region | Number of Exhibitors |
|--------------------|----------------------|--------------------|-------------------------|
| Japan | 462 | Italy | 5 |
| Australia | 1 | Korea | 4 |
| Canada | 3 | Netherlands | 2 |
| China | 12 | Sweden | 4 |
| Denmark | 11 | Taiwan | 17 |
| Finland | 1 | U.K. | 6 |
| France | 2 | U.S.A. | 10 |
| Germany | 6 | Total | 546 |
| | | | |

12 Japanese exhibitors were cerebrated

for their 15th exhibition this year at Appreciation Award Ceremony conducted from 11:00 in front of East Hall 2. Yasuyuki Takai, President of the Health and Welfare Public Relations Committee, presented appreciation letters and memorials to each exhibitor.

List of exhibitors awarded for the 15th exhibition (alphabetical order)

- Carrots System Co., Ltd.
- HATACHI INDUESTRY CO., LTD.
- HIWIN CORPORATION
- hny International Co., Ltd.
- ITSUMI CO., LTD.
- Kyu-Cera. Co., Ltd.
- Nihon Mic Co., Ltd. · Panthera Japan Inc. • SOGO SERVICE CO., Ltd.
- Spinal Injuries Center
- Tamatsu Co., Ltd.
- UNITREND CORPORATION

Number of exhibitors by product estagery (total 1 357)

| MOBILITY EQUIPMENT (WHEELCHAIR) | | AV system for disabled persons | |
|--|----------|---|---|
| Manual Wheelchairs | 61 | Electronic magnifiers, CCTV | |
| Wheelchair related goods | 77 | Print material readers | |
| Powered wheelchairs | 48 | Special telephones, FAX, portable talking aids | |
| Powered 3- and 4-wheeled scooters | 6 | Guidance systems for visual impairment persons | |
| Bicycles | 4 | Communication related robots | |
| Attendant pushed wheelchairs | 13 | Others | |
| MOBILITY EQUIPMENT (WALKERS, CANES) | | CONSTRUCTION AND HOME EQUIPMENT | |
| Walkers, walking aids | 49 | Ramps | |
| Canes | 35 | Handrails | |
| MOBILITY EQUIPMENT (LIFTS) | | Elevators | |
| Stretchers | 13 | Platform lifts | |
| Transfer aids | 30 | Stair climbers/stair lifts, Accessible housing | |
| Floor lifts | 27 | Others | |
| Ceiling/fixed lifts, Stationary hoists | 19 | REHABILITATION AND CARE PREVENTION EQUIP | 5 |
| Power assist suits, Walking assist robots | 13 | Rehabilitation equipment for walking | |
| VEHICLES FOR DISABLED PERSONS AND RELA | | Training materials and devices for rehabilitation | - |
| DEVICES | | Muscle training machines, body training equipment | - |
| Car operating devices for disabled persons | 12 | Oral care related products | - |
| Vehicles for disabled persons | 17 | ARTIFICIAL LIMGS AND ORTHOPEDIC PRODU | į |
| Mobile baths | 4 | Artificial limbs and orthopedic products | 1 |
| Disabled vehicles for professional use, Eco-friendly | <u> </u> | DAILY LIVING AIDS | |
| vehicles | 6 | Self-help aids/devices | |
| BED RELATED | | | - |
| Beds | 21 | Sports and recreation tools for disabled persons Care related products | |
| Mattresses, Pressure sore prevention products | 42 | | |
| Side tables | 8 | Others: | |
| Care related sheets | 11 | COOKING AIDS | |
| Others | 20 | Eating utensils/table ware | |
| BATHING EQUIPMENT | 0 | Kitchen | |
| Bathtubs | 25 | Cooking aids | |
| Bathing chairs | 31 | Diet foods for elderly and disabled persons | |
| Anti-slip products | 14 | ENVIRONMENTAL INSTALLATION AND WELFA | ١ |
| Bath boards | 7 | EQUIPMENT FOR WELFARE FACILITIES | |
| Bathing lifts | 13 | Construction, Floor and wall materials for facilities/ institutions | |
| Others | 15 | Washing/drying/cleaning/deodorizing machines | |
| TOILET/DIAPER RELATED | 10 | Chairs, Positioning chairs, Stand-up aids | - |
| Portable toilets | 20 | Tables, Furniture, Wash-basin | |
| Toilets, toilet seats | 20 | Fire alarm, Automatic fire extinguishing devices | |
| , | | Disaster prevention products | |
| Deodorizers, Germicides | 5 | | |
| Toilet related | 22 | Care staff uniforms | |
| Diapers | 6 | Others | |
| Toileting Assist equipment | 11 | INFECTION PREVENTION PRODUCTS | |
| CLOTHES/CLOTHES CHANGING AIDS | | Air cleaning equipment, Humidifier, Sterlizer, | |
| Clothing | 18 | Infection revention equipment | |
| Shoes | 14 | Others | |
| Hats, Safety helmets, Wigs | 2 | MANAGEMENT INFO SYSTEMS FOR HOME AN | 1 |
| Clothes changing aids | 1 | INSTITUTIONS | |
| COMMUNICATION (HEARING, VISUAL)/MONITO | RING | Computer systems for care service management | |
| Hearing aids | 2 | PUBLICATIONS/HOME CARE & REHABILITAIO | ļ |
| Emergency/monitoring system | 28 | EQUIPMENT INFORMATION | |

International Symposium 4

An international symposium which was a highlight of H.C.R. 2018 was held under the theme of "Support for balancing working and childcare/nursing care - the current condition and countermeasure - ", and shared the current situation and future of Sweden and Japan with attendees. They kept listening earnestly while taking notes with eager attention. From the questionnaire of the participants, attendees became aware that they faced the balance of work and childcare / nursing care, and they felt it was a meaningful time.

H.C.R. International Symposium

O Date & Time: October 11, 13:00-16:00, at Special Site G1 East Hall 8 \odot Theme: Support for balancing working and childcare/nursing care - the current condition and countermeasure -Anita Nyberg ○ Speakers: Anita Nyberg, Professor emerita, Stockholm University Shingou Ikeda, Senior Researcher, The Japan Institute for Labour Policy and Training O Tutor:



Noriko Tsukada, Ph.D. Nihon University



5 H.C.R. Seminars

H.C.R. Seminars have provided the latest information of the care services and of the management of welfare facilities and all program attracted a high level of interest to welfare service users, their families, caregivers, healthcare, social welfare and medical workers to learn about the trend of related systems. There were users of equipment and their families, care professionals, the managers of social welfare facilities, home helpers, and staff from social welfare councils. The total number of participants to the 10 seminars came up to 3,265.

(1) Programs for general public, welfare service users and their families

1) Basic techniques for preventing low back pain in nursing care-Introduction of "Body Mechanics"

| Date & Time | October 10, 10:30-12:00 |
|-------------|---|
| Venue | Special Site G2, East Hall 8 |
| Lecturer | Keiko Aoyagi, Special Appointed Professor, Urawa University and Junior College |

② Get to know auxiliary dogs (guide dogs/service dogs/hearing assistance dogs)

| Date & Time | October 10, 10:30-12:00 |
|-------------|--|
| Venue | Special Site G1, East Hall 8 |
| Lecturer | Tomoko Takayanagi, M.D. Ph.D., Director, Japanese Society of Service Dog Research |

③ How to select and use home care and rehabilitation equipment

| October 10 | Housing Renovation Toilets & Excretion Related Equipment, House Renovation and Bating Related Equipment |
|------------|--|
| October 11 | Basic Action Beds, Lifts", Canes & Walkers and Wheelchairs |
| October 12 | Independence Support Communication Equipment, Vehicles for Disabled Persons and Related Devices, Self-help Devices |
| Venue | Special Site D, East Hall 6 |



(4) Cooking demonstrations – Simple daily cooking for the elderly

| Date & Time | October 10 - October 12, 13:00-14:00 |
|-------------|---|
| Venue | Special Site A, East Hall 1 |
| Lecturers | Sugako Kon, Former Nutrition Mmanager, Toranomon Hospital Kyoko Oshida, Nutrition Deputy Manager, Toranomon Hospital |

The elderly living alone and elderly couple are increasing. As the daily cooking and nutritional balance diet becomes a hard work for those people. For this reason, many of them use ready-made foods or convenience store lunch boxes for their meals. The demonstrations introduced how to cook daily meals easily, richly, and nutritionally balanced utilizing those prepared by stores. The demonstrations were performed at the special stage of "Special site A" for "Elderly Cooking Course" every day at 13:00 to 14:00 during the exhibition. The recipes were sold on-site as for the worth 4 years of collections. In addition, the recipe and points of meal making in an easy-to-understand in the flyer was distributed on the day of demonstration.

(2) Programs for welfare and care professionals

1 Practical examples of useful ideas for the life at the welfare facilities

| Date & Time | October10, 13:30-16:00 |
|--------------|---|
| Venue | Special Site G1 and G2, East Hall 8 |
| | ≪Special Site G1/ Useful tips and ideas at elderly care facilities≫ |
| | Result and operational improvement in utilizing ICT Excretion care using "Dfree" - improving the quality of life Report from Nagahama children cafeteria (offering free food to poor Japanese children) Validation with the elderly with dementia Coexistence with foreign nursing care workersajima district Moderator: Satomi Yukawa, Executive Director, Rikushinkai Social Welfare Corporation |
| | ≪Special Site G2/ Useful tips and ideas at facilities for handicapped facilities≫ |
| Case Studies | Realization of safe and secure support by introducing lift Challenge of "Far niente" (bakery - A type office) to root in the community and realizing high sales Support for self-reliance of people with osteoporosis by utilization of welfare equipment Supporting employment continuation support method of paying labor fees for users of type B business Approaches to disasters of a facility for the handicapped-SEIIKOSO-Collaboration with Gunma Prefecture Disaster Network |
| | Moderator: |
| | Tsukasa Kukimoto, Chairman, Tokiwakai Social Welfare Corporation |

② Understanding emotion and communication support and for dementia patients

| Date & Time | October 11, 10:30-12:00 |
|-------------|--|
| Venue | Special Site G2, East Hall 8 |
| Moderator | Shogo Ishikawa, Ph. D. in Informatics, Shizuoka University |

③ Knowledge of infectious diseases and counter measures at nursing homes

| Date & Time | October 12, 13:00-14:30 |
|-------------|---|
| Venue | Special Site G2, East Hall 8 |
| Moderator | Miwa Ishihara, School of Nursing, Miyagi University |

④ Two of the latest trends in welfare equipment

| Date & Time | October 12, 13:30-15:00 |
|-------------|--|
| Venue | Special Site G1, East Hall 8 |
| Moderator | Kiyokuni Goshima, Association for Technical Aids |

(3) Programs for welfare and care professionals

① How to maximize the safety and introduction effect of nursing robots

| Date & Time October 10, 10:30-12:00 | | |
|-------------------------------------|---|--|
| Venue | Special Site G1, East Hall 8 | |
| Lecturers | Kotaro Oba, Ph.D, Advanced Industrial Science and Technology, Robot Innovation Research Center Toshiatsu Yoshimura, Deputy Director, Robotics Policy Office, Ministry of Economy, Trade and Industry | |

(2) "Super Aged Society, Japan's care innovation" -sharing challenges and innovation of Asian countries

| Date & Time | October 11, 10:15-11:45 | |
|------------------------------------|---|--|
| Venue Special Site G1, East Hall 8 | | |
| Lecturers | Intan Murnira Ramli, ERIA (Economic Research Institute for ASEAN and East Asia) Takenobu Inoue, National Rehabilitation Center for Persons with Disabilities Chua Hoi Wai, The Hong Kong Council of Social Service Sranyoo Chanate, Kluaynamthai Hospital Bangkok, Thailand Nart Fongsmut, Sawangkanives Home for Thai Elderly, Thailand Liang-Kung Chen, National Yang Ming University, Taipei Veterans General Hospital | |
| Moderator | Sayaka Tomihara, Medical and Assistive Device Industries Office, Ministry of Economy, Trade and Industry | |

6 Special Events – Displays, Presentations, Consultation

① Technology in daily life – Create a fruitful life with ICT – "ARU-TECH 2018" (Special Site B, East Hall 6)

In this presentation, information devices and electronic devices such as smartphones, tablets, personal computers, smart speakers, etc. that everyone uses every day, along with ideas to use for people with disabilities and for learning and employment support were introduced.

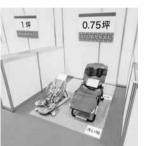


[Lecture themes]

| October 10 | Utilization of the visually handicapped smartphone / tablet Life support for people with disabilities using personal computers and smart speakers Accessibility of smartphones and tablets | |
|------------|---|--|
| October 11 | er 11 Rational consideration of education and ICT (ARU-TECH) Employment of people with disabilities ICT (ARU-TECH) Personalized ICT (ARU-TECH) will change to assistive technolog | |
| October 12 | Life support for people with developmental disabilities and cognitive disorders Support points for physically handicapped persons Life and communication support for people with severe physically handicapped or multiple disabilities | |

(2) "Kid's Square" for children with disabilities

and their families (Special Site C, East Hall 6) The welfare equipment expands the potential of disabled children when being use effectively at their different development stages. Being aimed to develop and diffuse the children's welfare equipment, comprehensive welfare equipment for children was displayed. In addition, consultation corner concerning welfare equipment use and



treatment and "Hitoyasumi (Take a rest) corner" where nursery teachers are stationed. Continuing from last year, "Current and future is important! Child's housing renovation (Handicapped/developmental disorders consultation section)" consultation booth was installed.

a. Display of equipment for disabled children and their families

- Chairs & Car Seats
- Eating Aids & Utensils / Clothing & Shoes
- Learning & Communication Equipment
- Buggies & Walkers
- Wheelchairs
- b. Free consultation corner 1- Welfare equipment for children
- c. Free consultation corner 2- Housing for children with a developmental disability
- d. Hitoyasumi corner (Take a rest corner)

③ Daily life support articles corner – Things that can be used with single hand (Special Site C, East Hall 6)

 Let's get to know auxiliary dogs (Special Site C, East Hall 6)

H.C.R.2018 newly set up a corner to introduce disabled partners "guide dogs", "assisting dogs" and "hearing dogs".

(5) Consultation corner – welfare equipment for home care and rehabilitation equipment (Special Site C, East Hall 6)

Free consultation service about welfare equipment for home care and rehabilitation equipment and self-help equipment was provided





by specialists, occupational therapists and technicians. (Cooperated with Japanese Association of Occupational Therapists)

6 Free trial corner

- (Special Site C, East Hall 6)
- Demonstrations by auxiliary dogs
 Free trial sessions to make self-help tools

${f \overline{O}}$ The cutting edge of welfare

equipment (Special Site E, East Hall 7) 13 robotic devices and systems for nursing care were introduced including the products promoted under a project of the Ministry of Health, Labour and Welfare, Japan.





| 1 | "Synchro Athlete" Sports watching system where you can experience the perspectives and movement of athletes in real time. | National Institute of Technology, Tokyo College (Tokyo Kosen) | |
|----|---|--|--|
| 2 | Bathing assisting robot | Kanayama Machinery Co., Lid. / University of Toyama | |
| 3 | Barrier-free portable toilet facilities | Excelcior Corporation | |
| 4 | "Vibracion Cajon" a percussion instrument | Junichi Kanebako/ MontBlanc Pictures Co.,Ltd | |
| 5 | "Ratatap" a percussion instrument | Junichi Kanebako/ MontBlanc Pictures Co.,Ltd | |
| 6 | "Musiarm" Artificial arm typed musical instruments | Kaito Hatakeyama | |
| 7 | " Qpit " Body-worn mobile support equipment to eliminate the foot freezing | Home Care Watanabe Kenchiku Ltd. | |
| 8 | "Yubi Denwa Communication Package" iPad application to assist daily communication Office Yui Asia Limited | | |
| 9 | Monitoring service with IoT canes | Institute for HyperNetwork Society, Japan | |
| 10 | Disseminating of pedestrian mobility support services with ICT for people with visual impairment | Institute for HyperNetwork Society, Japan | |
| 11 | "Body-KIN" Muscle force measuring system | The Hyogo Institute of Assistive Technology | |
| 12 | Neuroscience based rehabilitation with VR A research project on effective rehabilitation of phantom limb pain with virtual reality | National Institute of Informatics, Inamura Laboratory | |
| 13 | "RODEM" Wheelchair that facilitates transfer of a user from bed to toilet alone. | CBC Co., Ltd. | |

(8) Para-sports corner

(Special Site F, East Hall 7)

New corner called Para-Sports corner was installed at H.C.R. 2018 where you could learn about "watching-listening-experiencing para-sport" to convey the charm of para-sports.

- **a. Panel session by para-athletes;** Takeshi Matsuda and Momoka Muraoka was held on October 10 (Wed.)
- **b. Demonstrations of para-sports;** wheel chair rugby (on October 10 (Wed.) and 12 (Fri.)), wheel chair basketball (October 11 (Thu.))
- c. Bocchia trial corner to experience para-sports
- d. Display of photographs, state-of-the-art para-sports equipment, panel presentations, etc.





(1-06-05, East Hall 1)

9 Reconstruction supporting booth

Japan SELP Center had a booth to sell products from the areas affected by natural disasters.



7 Exhibitor Presentations

Exhibitor Presentation 1

90 seats / No interpreting service

| Date | Time | [1A] East Hall 1, 1F | [1B] East Hall 3, 1F | [1C] East Hall 5, 1F |
|------------|---------------------|---|--|---|
| | 10:30 1 11:30 | Japan Glass Filming Association Booth No. 5-08-05 Contribute to society with window film! Let's make window environment in the future | Clarion Co., Ltd. Booth No. 2-15-06 Management of taking tablets by medication support robot, KR1000-A | SMS Co., Ltd. Booth No. 7-06-01 A review of institutional revision 2018 and measures for 2021 |
| OctOber 10 | 12:30 13:30 | Sendai-Finland Wellbeing Center Booth No. 5-09-09 Collaboration of nursing care and IT and reducing burden of long-term care | FORLIFE MEDICAL INC Booth No. 3-20-07 A high quality living with RODEM for all people | Japan Association of HomeCare Equipment Expert Advisors Booth No. 4-05-17 Conducting new update training for HomeCare Equipment Expert Advisors |
| 0 | 14:30 15:30 | The association of care goods providers Booth No. 4-05-15 Proposing high quality selection of suitable care goods by users themselves | The Association for Technical Aids Booth No. 4-05-01 The future society that "Planet Welfare Equipment Award 2018" aim for | Care Design Institute Inc. Booth No. 7-03-12 Introduction of AI designed for caring aimed at independence support |
| | 10:30 1 11:30 | Sanyo Homes Corporation Booth No. 2-09-05 The impact on the use or non-use of the equipment during recovery period rehabilitation | urbankeibi Booth No. 2-13-06 Introducing "iTSUMO", dementia wandering sensing equipment, and welcoming new distributers | Pacific Supply Co., Ltd. Booth No. 6-20-03 "SatinSheets" Explained! A complete in-bed system for turning and positioning |
| October 11 | 12:30 13:30 | JAPAN ASSISTIVE PRODUCTS ASSOCIATION (JASPA) Booth No. 4-05-16 Let's learn "Hiyari Hatto" (scary incident nearly missed) and prevent serious accidents | PARAMOUNT BED CO.,LTD. Booth No. 4-01-02 Medical / nursing care bed accident and countermeasures. What can we do for nursing beds? | PACIFIC WAVE CO., LTD. Booth No. 4-03-03 Long-term care environment is rapidly changing with absorbing material for preventing bed sore |
| 0 | 14:30 15:30 | Abilities Care-Net Incorporated Booth No. 2-10-08 Introducing "Ceiling Lift," effective for prevention of lumbago and rehabilitation | Muscle Corporation Booth No. 2-12-06 What has changed with nursing care robot? | Kitakyusyu Nursing-care Robot Development Consortium Booth No. 5-08-07 Innovation created by human and technology in the nursing field |
| | 10:30 1 11:30 | TOTO LTD. Booth No. 4-05-10 Approaching for security and safety considerations of wet area for the elderly | TOKIWASEIKOU K.K. Booth No. 2-09-12 "Changing from desk to stretcher", introducing new idea of a emergency countermeasure good | Rehabilitation Engineering Society of JAPAN Booth No. 6-18-12 Introducing designs for welfare equipments and products for disaster relief by using reinforced carboard |
| October 12 | 12:30 13:30 | ASAHI K.K. Booth No. 1-04-03 Cooking practice of nursing foods useful for beginner to expert | PIGEON TAHIRA CORPORATION Booth No. 6-21-05 Utilize the remaining capability and reduce the burden of care industry facing a labor shortage | Shinshu University Booth No. 6-17-05 Introducing Robotic Wear "curara®" for commercialization |
| 0 | 14:30 1 15:30 | PLATZ.co.,Itd Booth No. 4-05-12 How to improve deformation and contracture by using welfare equipment | INFOCOM CORPORATION Booth No. 3-19-08 The efficiency of nursing care service by using IoT | Japanese Physical Therapy Association Booth No. 4-06-06 Conveying awareness from home-visit rehabilitation to people involved in sales of welfare equipment |

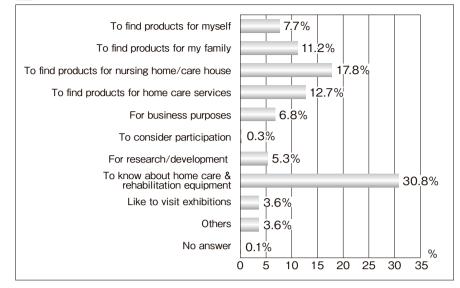
Exhibitor Presentation 2

24 seats / No interpreting service

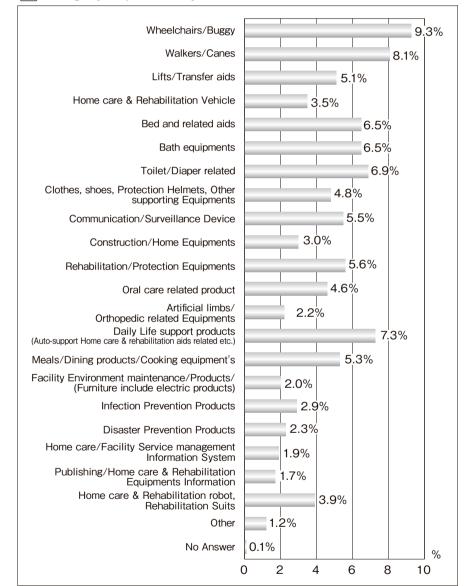
| Location | | East Hall 4, 2F | | | | |
|------------|---------------------|---|--|---|---|--|
| Date Time | | [2A] | [2B] | [2C] | [2D] | |
| | 10:30 1 11:30 | Triple W Japan K.K. Booth No. 3-20-14 Individual excretion care for better QOL ~Dfree Supports Independent Toileting~ | AUTOLIFT S.r.I. [Italy] Booth No. 2-10-8 Introducing the lift enables safe entry and exit of the pool for disabled people | SILVER SANGYO SHIMBUN CO., LTD Booth No. 4-06-07 "Upper limit setting" for rental of welfare aids started! Efforts to support self-reliance and prevention of severity | | |
| October 10 | 12:30 1 13:30 | SmileFactory Ltd. Booth No. 4-07-02 Introducing toys for elderly people to make fun rehabilitation | medica Medizintechnik GmbH [Germany] Booth No. 2-11-06 Rehabilitation equipment that can exercise while enjoying image software | ROPOX [Denmark] Booth No. 2-11-03 Introducing series of water section devices with beautiful and highly functional design | | |
| | 14:30 15:30 | Performance Health [U.S.A.] Booth No. 2-09-06 Easy to work on! Rehabilitation equipment utilizing elasticity of rubber | OM INTERACTIVE LIMITED [U.K.] Booth No. 2-10-08 Revolutionary system utilizing video system for rehabilitation | ROHO, Inc. [U.S.A.] Booth No. 2-10-07 Spreading in the world! ROHO cushion & mattress for preventing bed sore | LIFTUP A/S [Denmark] Booth No. 2-11-05 Introducing a mobile lifting chair that helps a fallen person safely without human power | |
| | 10:30 1 11:30 | KOBE Biomedical Innovation Cluster Booth No. 6-17-02 Introducing companies in Kobe City | RIFTON EQUIPMENT [U.S.A.] Booth No. 2-10-08 Walking training equipment based on ergonomic natural walking posture | Handicare Bathroom Safety BV [Netherlands] Booth No. 2-09-09 Wet area products with simple design and sufficient safety | ZAOBA Corporation Booth No. 5-13-11 Due to revision of long-term care insurance act in 2018, let's think about improving profitability of nursing homes | |
| October 11 | 12:30 1 13:30 | HATACHI INDUSTRY CO., LTD. Booth No. 5-12-06 Strategy to realize the prevention of long-term care by community residents | WISEMAN CO., LTD. Booth No. 7-04-11 Innovation of IT at Long-term care health facility "Cattlea" and the result report | Pressalit A/S [Denmark] Booth No. 2-09-07 Handrails optionally adjustable with height and width according to the user | | |
| 0 | 14:30 15:30 | HATACHI INDUSTRY CO., LTD. Booth No. 5-12-06 Easy & effective! Introducing independence physical fitness training for the elderly | SINANO COMPANY Booth No. 7-03-06 Introducing experiences of poll walking | Excellent Systems A/S [Denmark] Booth No. 2-10-05 Introducing "Block Build", assembling type slope to eliminate steps | CHANGZHOU WONSH RAMP INDUSTRY CO., LTD. [China] Booth No. 2-09-08 Ramps made from combination of parts depending on the installation location | |
| October 12 | 10:30 1 11:30 | | PAMUK Ltd. Booth No. 5-12-01 Think about the future of home life through "seating" | Roll-A-Ramp [U.S.A.] Booth No. 2-10-03 Introducing ramps rolls up like a sleeping bag for convenient storage and portability | Garaventa Lift [Canada] Booth No. 2-10-06 Machines that enable wheelchair users to pass indoor, outdoor stairs and steps | |
| | 12:30 1 13:30 | Abilities Care-Net Incorporated Booth No. 2-10-08 Barrier-free toilet that does not require burial construction of water supply and drainage | FOCACCIA GROUP AUTOMOTIVE [Italy] Booth No. 2-10-08 Wheelchair Accessible Volkswagen Vehicle with maximum of 7 passengers | | | |
| | 14:30 15:30 | HATACHI INDUSTRY CO., LTD. Booth No. 5-12-06 Develop the town for preventive cares and health promotion | TOTEC AMENITY Booth No. 3-21-02 Innovative change for nursing care service by using ICT | Langhøj ApS [Denmark] Booth No. 2-11-04 Lever-type drive system that enhances the running performance of wheelchairs | Wheelchair Friendly Solutions Inc. [Canada] Booth No. 2-10-04 Mat that can be moved with a wheelchair even in places where it is difficult to walk such as a sandy beach | |

8 Visitor Questionnaire Results (4,249 answers, 1~3 multiple answers allowed)

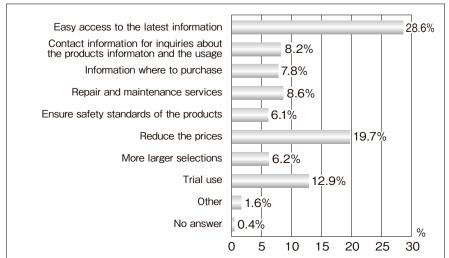
1 Purpose for visiting H.C.R. 2018



2 Category of products you are interested in



3 Requests on the use of homecare and rehabilitation equipments

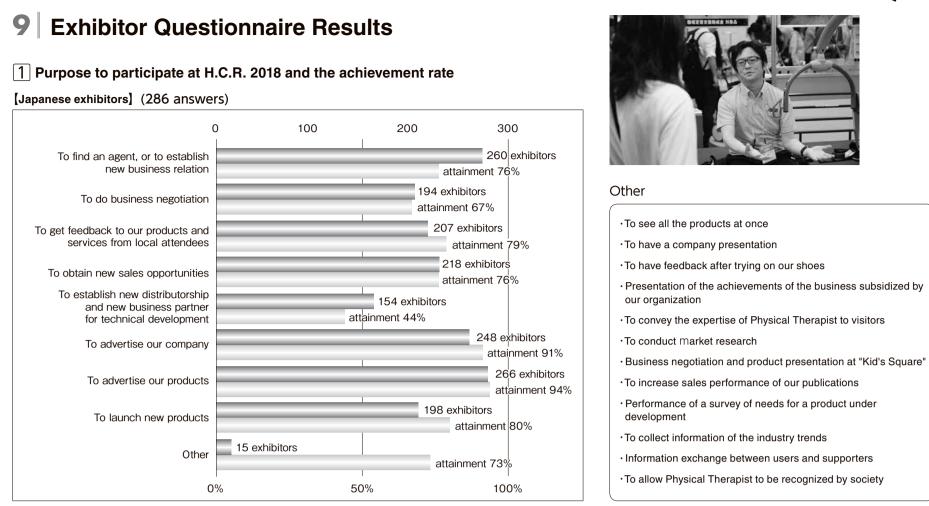


4 Visitors comments on homecare and rehabilitation equipment

- 1. It would be helpful if comparison result of the same category products produced by different manufacturers are referrable on the website.
- 2. It would be helpful if product information includes their purchase and rent at low cost
- 3. I want to know the places where I can try out the products in my neighborhood.
- 4. It would be nice to have opportunities to hear the opinions from the users of the welfare equipment.
- 5. It would be nice to have a system that allows participating companies to know the needs and ideas of users.
- 6. I expect development of high practical products reflected by user's needs.
- Exhibitors should provide product information including demonstration on a regular basis.
 I want opportunities to exchange opinions between welfare facility users and
- company.
- 9. I expect that more custom-made products will be available and widen the selection.
- 10. I hope the development of products with various designs and easy-to-use.
- 11. I want to know the difference from the newest model and the previous one and the reason why remodeled.
- 12. I expect the number of products in response to the child growth will increase.
- 13. I want the number of easy use home products to prevent dementia will increase.
- 14. I want understanding of wheelchair bell will spread in society for wheelchair user's safety.
- 15. Support for purchase and rent welfare products uncovered by insurance is not sufficient. I want support on after-sales service and disposal.
- 16. Local governments should put more effort in introducing equipment and system to take care of elderly people living alone if needed.
- 17. I expect communication aid products with state-of-the-art technology like AI and ICT will be introduced.
- 18. I am concerned with spread of universal design products for the Olympics and the Paralympics.
- 19. Please put direct URL link to each product of H.C.R. Product Search page on PC site and Mobile site- HCR App. That will be easy for choosing welfare products.
- 20. Please display the price of products at exhibit and parmanent exhibit.
- 21. Please provide information how to purchase products at a later date.

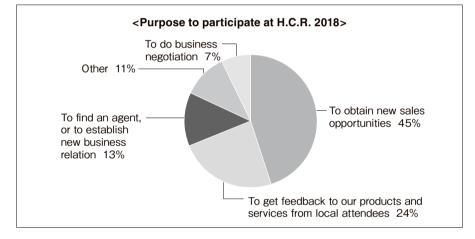
5 Visitors comments on H.C.R. exhibition

- 1. Lots of welfare equipment were displayed and I discovered new equipment with stateof-art technology.
- 2. There were many products for measures against infectious disease. They will be helpful as Japan encounter a lot of disasters.
- 3. There were many exhibitors with various feature. It is a good reference for choice welfare euipment.
- 4. The wide passage was taken and easy to find each exhibit zone. I could look around easily.
- 5. I want to get a job for the welfare in the future.I expect I will be able to find the products with less burden on carers and care recipients at HCR after next year too.
- 6. I got a chanse to know overseas products were improved for Japanese users and their points to note. I am satisfied that I could find other choise of product.
- 7. HCR APP was so convenient that I could check exhibit products information without retry after posting on Favorites once.
- 8. There were many products for elderly person but products for person with a disabilitiy were not sufficient.
- 9. I had impression that there was less exhibition of products related to diaper for no need nursing care.
- 10. Demonstration at the Paralympics corner made me think of necessity of environmental improvement for people with disability and ordinary living together.
- 11. Cooking recipes introduced at Elderly Cooking Course seems for ordinary family. I appreciate if there are useful exhibition booth and seminar related food for welfare facility staff working on person with Dysphagia
- 12. I had impression that there was less exhibition of products for person with a disability. I expect the exhibit booth categorized products from several company.
- 13. ARU-Tech seminar on introduction of familiar technology around you was useful. I appreciate if there is ARU-Tech consultation with the seminar next time.
- 14. There are many exhibition product with state-of-the-art technology.I want to know their evaluation in detail.
- I could learn how to handle at daily welfare place by seminar. It will be helpful in my work place.
- 16. It was convenient that most event program was held on same area. I expect that I will be able to get information as much as I can next year too.
- 17. The area was too large to see every product in detail in limited time.
- 18. In addition to disutribution of hall map on the exhibiton day, hall map posted on a website in advance will be helpful for making a plan.
- 19. We could do (seeing, touching, knowing) on products but products/area for experiencing were insufficient. It was difficult to have concreate image of using.
- 20. I feel the number of wheelchair visitor is increasing. In addition to improve for their moving easily I expect the number of accessible bathroom will increase.



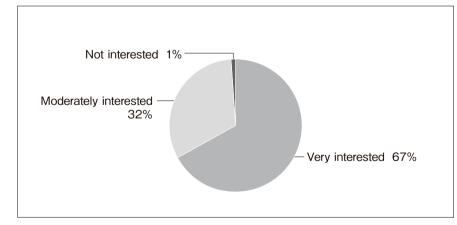
attainment : Sum of [i. Greatly achieved] and [ii. Quite achieved] from 4 choices; [iii. A little achieved] [iv. Not at all achieved].

[Overseas exhibitors] (54 answers)

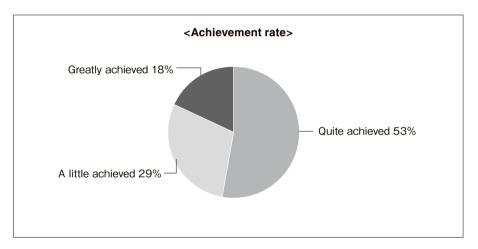


2 Are you interested in participating at H.C.R. 2019?

[Japanese & overseas exhibitors] (323 answers)







3 Exhibitor's comments and suggestions

- I could grasp needs of the market and talk with prospect customers. It was very beneficial.
 It was worth to take part in this reliable exhibit, which zone are classified very properly and easy to see for visitors.
- •We achieved the purpose of PR our products to many visitors. So we want to exhibit next time too for widely spread our nursing and welfare products.
- $\cdot\, I$ was very satisfied with staff response for my first exhibit. They were very reliable and polite.
- \cdot Thanks to the large number of visitors, many visitors paid attention to our work support equipment for people with a disability. We want to exhibit next time to
- \cdot Please put more effort to promote HCR to be taken up by media.
- I feel that the number of welfare product company is increasing year by year. I expect this will keep going.
- •The area of exhibition has been becoming large. I expect further improvement in organizing so that visitors can easily look around.
- Please consider earlier announcement regarding to next exhibition as the exhibit hall will be changed to EAST/ SOUTH hall next year.
- It was very helpful of your handling on carrier vehicles. Due to the change of exhibit hall next year, please consider the time schedule for move in/out.
- It will be more beneficial for exhibitors if new plans/presentations for 2020 Paralympics and/ or business matching for visitors and exhibitors are adapted.
- \cdot It would be nice to have a product zone of "nursing robots and related products that the Japanese government put effort.
- Please consider a new zone of products for people with dementia, e.g. safety preservation products.



10 Promotional Activities

To promote H.C.R. 2018, 800,000 postcards for direct mailing, 7,000 posters, and 320,000 flyers were distributed to H.C.R. exhibitors and supporting organizations, etc. In addition, H.C.R. News 2018 and press releases were regularly released to the press and related journalists. H.C.R. official site was revised continually to update the information.

The smartphone application for visitors was enhanced for easier access to the special site's information as well as to the exhibits.

H.C.R.2018 has been reported in the programs and articles of the listed media.

TV Programs

| October 10, | World Business Satellite |
|-------------|--------------------------------|
| 23:00-23:58 | < TV TOKYO > |
| October 10, | Heart-net TV |
| 20:00-20:30 | < NHK Educational Television > |

Magazines / Newspapers

| March 19, July 30, September 3 | The Fukushi Shimbun |
|-----------------------------------|-------------------------------------|
| April 1 | Jiho Kougaku Shimbun |
| August 25 | The International Event News |
| September 1 | Fureai Care |
| September 1, October 1 | Monthly Welfare |
| September 7, 11 | METI News Releases |
| September 19 | Yamanashi no Fukushi |
| September 26 | Keieikyo |
| September 28 | Nikkei Health Care |
| September 28 | Fukushi Kaigo Techno Plus |
| September 28, November 1 | Iri Sangyo Shinbun |
| September 30 | Gekkan Care Management |
| October 1 | Shakyo Ueda |
| October 1 | Welfare Equipment Day Shimbun |
| October 5, 19 | Silver Simpo |
| October 7 | Care Visioin |
| October 9 | Yomiuri Shimbun |
| October 10 | Silver Industry News |
| October 16 | Kagu Shuho |
| October 18 | Mimamori Press |
| October 30 | Gekkan Kagu |
| November 1 | Tokyo Shitsunai Sousyoku Shimbun |

| May 24 | Value Press! |
|---------------------------------------|------------------------------------|
| August 20 | Abema TIMES |
| September 11, 26 | PR TIMES |
| September 26 | Yakujinippo |
| September 26, October 6, 8, 16, 17 | Response |
| October 4, 10 | CNET Japan |
| October 4, 5, 12, 15, 16, 17, 19 | carview |
| October 5 | Sankei photo |
| October 5 | Shizuoka Shimbun SBS |
| October 5 | Mylife News Network |
| October 5 | YOMIURI ONLINE |
| October 8, 12, 13 | Shinken Housing |
| October 10 | innavi net |
| October 10 | Miyazaki Nichinichi Shimbun |
| October 10 | yomiDr. (Yomiuri Shimbun) |
| October 11 | Kanchotsushinsha |
| October 11 | Gomutimes |
| October 12 | Kensetsutsushin Shimbun DIGITAL |
| October 12 | BIGLOBE News |
| October 12, 19 | Nikkei Degital Health |
| October 12, 15 | Report |
| October 13 | ITmedia NEWS |
| October 16 | Japan Rubber Weekly |
| October 16 | niconico news |
| October 19 | Event Marketing |
| October 22, 24, 26 | S-MAX |
| October 24 | Impress Watch |
| October 26 | GetNavi web |
| October 26 | PANORA |

11 Wheelchair Trial Corner

During the exhibition, powered wheelchairs and 4-wheeled scooters were lent for trial to total 223 visitors with the cooperation of the H.C.R. exhibitors below.

Cooperative Exhibitors (alphabetical order)

- COSMOTEC Ltd.
- CURIO Inc.
- Daiwa House Industry Co., Ltd.
- FORLIFE MEDICAL Inc.
- France Bed Co., Ltd.
- IURA Co., Ltd.WHILL Co., Ltd.
- YAMAHA MOTOR Co., Ltd.

12 Free Shuttle Bus Service

For the convenience of wheelchair users or the person who have difficulty in walking, shuttle service bus between "Kokusai-Tenjijo Station" and "Tokyo Big Sight" was operated during the exhibition. Total number of users was 6,898.

| Route | Kokusai-TenjiJo Station (Rinkai Line) ⇔ Tokyo Big Sight, East Halls |
|----------------|--|
| Service Period | October 10 to October 12, 2018 |
| Service Hours | 9:30 - 17:30 (Final Day: 16:00) |

13 Home Care and Rehabilitation Equipment Guidebook 2018

Home Care and Rehabilitation Equipment Guidebook 2018 contains approx. 1,600 products of 366 H.C.R. exhibitors; 282 Japan/84 overseas) and was distributed to H.C.R. exhibitors. It has been sold on-site as well as H.C.R. website. (The guidebooks can't be shipped overseas)





Announcement - H.C.R. 2019Title46th International Home Care and
Rehabilitation Exhibition 2019DateSeptember 25 (Wed.) - 27 (Fri.), 2019
<3days>VenueTokyo Big Sight (Tokyo International Exhibition Center)
West and North Exhibition Halls
3-11-1, Ariake, Koto-ku, Tokyo, JapanVisitors120,000 expectedExhibitors550 expected

Application for 2019 will start February 2019. Details will be announced by the end of January.

Due to the 2020 Tokyo Olympic and Paralympic Games, East Exhibition Halls at Tokyo Big Sight will be closed for a certain period. Therefore, H.C.R.2019 will be held at West and South Exhibition Halls which may require to revise the regulations requirements reflecting the specifications of the venue. It will be completed by the end of January and will be announced on HCR sites, etc. accordingly.

Your understanding and cooperation are greatly appreciated.